

Emergency Response Contacts Management

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*Is there a smarter way
of managing emergency response
contact information ?*



Perhaps there is...

Agenda

- **TODAY:** Current situation
- **CONCEPT:** A smarter way of managing emergency response contacts
- **PROCESS MAPS**
- **NEXT STEPS**

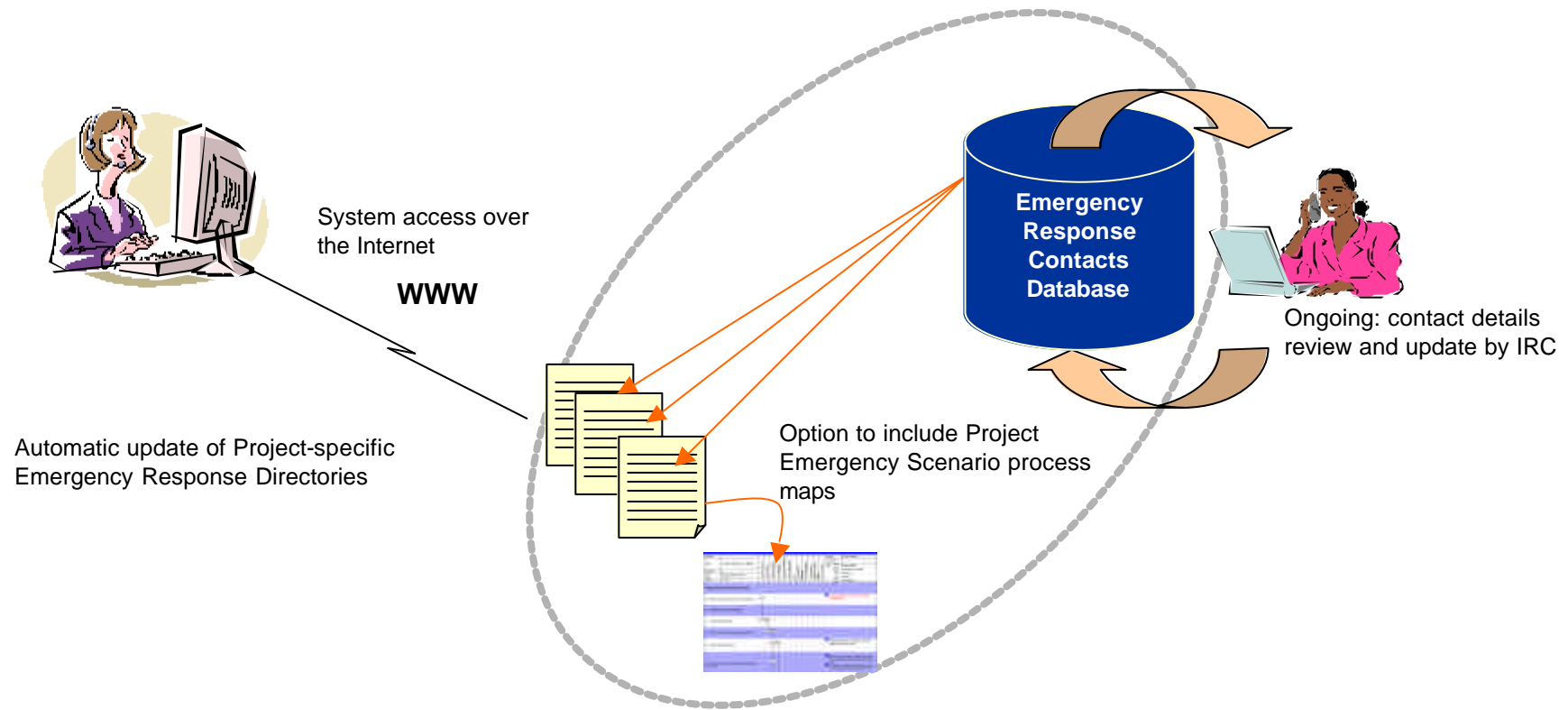
What happens today

- For **alike operations**, many contacts are the same
- Requirement that Emergency Response Data is **checked regularly** (at least annually)
- Alternatives are available, but **issues** with
 - Data quality
 - Updating information

Concept

- **Avoid repetition** of effort by outsourcing Emergency Response Contact Management
- **Non-competitive** information
- Use **web technology** for the smarts
- Delivered as a subscription-based **service** (?)

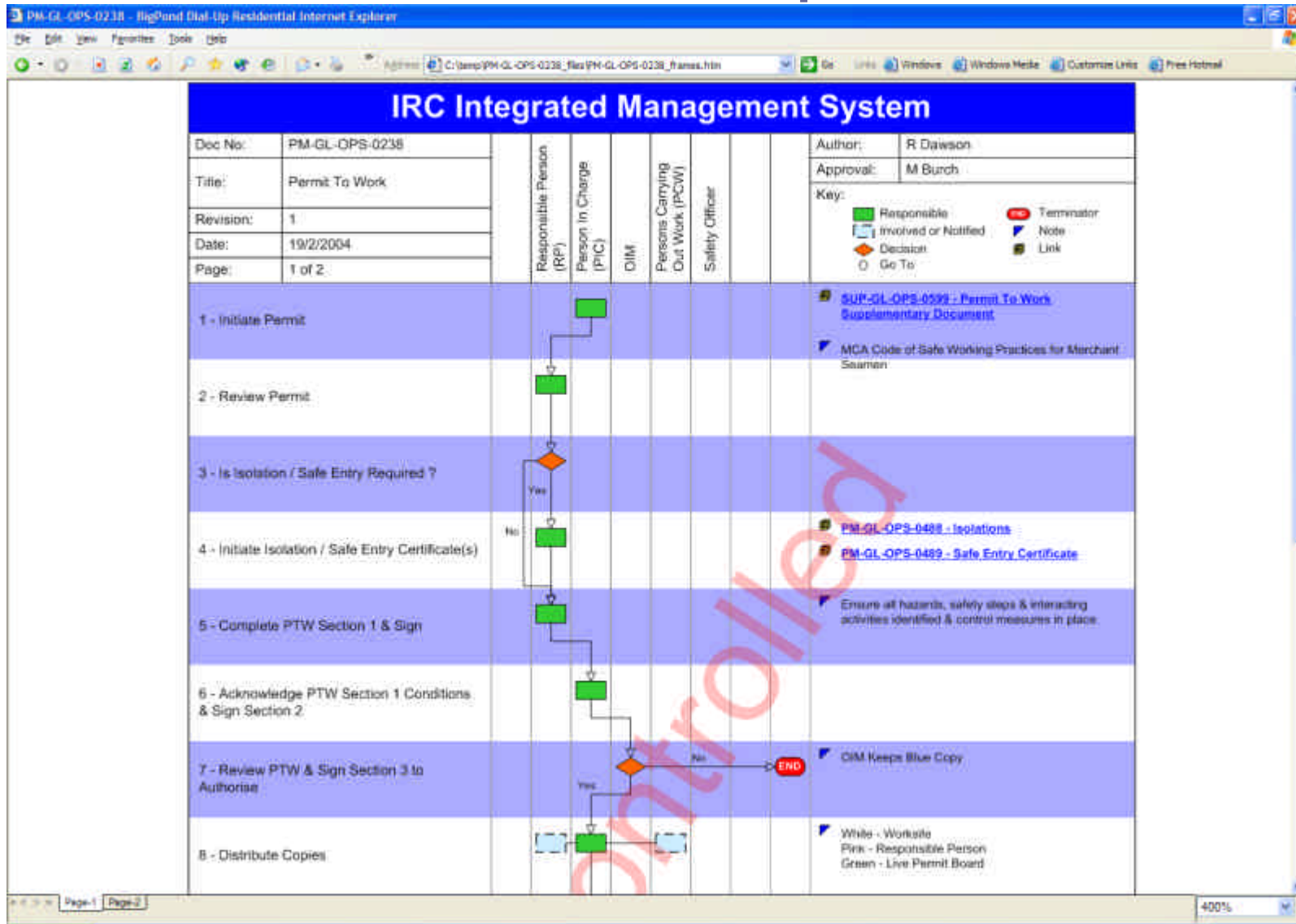
How it would work?



A few more details...

- **IRC will act as the administrator**
 - Regular review of all contacts
 - Validate all changes
 - Build and Manage web system
- **Changes by organisations shown to all subscribers as “un-validated” until checked by IRC**
- **Date of last check displayed against each contact number**
- **Smarts for managing company and project sub-directories**
- **Downloadable sub-directories**

Process Maps



Schematic: [How it would work?](#)

Why IRC?

- **Environmental and Safety Engineering Consultancy**
- **Work extensively in WA Energy Sector**
- **IRC Information**
 - Application of Technology in HSE
 - Focus on development of Web-based Solutions
- **Quality Accredited AS/NZS ISO 9001:2000**

Theory sounds good, but...

- **Is it economically viable?**
- **How much would this service be worth to you?**
- **How many organisations are interested?**
- **Timing**
 - When do you need it by?
 - How quickly can we build the supporting infrastructure?
- **Initial data collection and merging**

Next Steps

- **Let me know if you're interested (response forms)**
- **Meet in 2 weeks**
- **Form steering group**
 - Project terms of reference
 - Get commitment
 - Make decision whether or not to proceed
- **Scope definition and sign-off**



INNOVATE | RESOLVE | COMMIT

Thank you!